UltrArmor RMA SERVICE

At UltrArmor, we stand behind our products with a comprehensive five-year(5) warranty from the date of shipment. If you need to return an item for replacement or repair, please follow the UltrArmor RMA (Return Merchandise Authorization) process outlined below.

Actions You Can Take



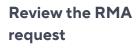
Submit an RMA request

01

Customer submits an RMA request to UltrArmor (including the RMA Request Form)



02



UltrArmor reviews the warranty and issues an RMA number to the customer

Check the RMA



Ship the defective product

03

The customer ships the product to UltrArmor with the tracking number, shipping document and error code form



request

04

Upon receipt, UltrArmor checks whether the received item matches the request



Ship replaced or repaired product

05

UltrArmor ships the repaired or replaced product with the tracking number



Customers receive the product

06

The customer receives the repaired or replaced product and enjoys its functionality

At UltrArmor, customer satisfaction is our top priority. For more details or assistance, reach out to us at support@ultrarmor.com, and our team will be happy to assist you